

USTRANSCOM Personal Property Advisory #21-0063

Date: 04 May 2021

From: USTRANSCOM Defense Personal Property Management Office (TCJ9), Scott AFB, IL 62225

To: International Auto Logistics (IAL), Worldwide Vehicle Processing Centers (VPC), Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO), and Personal Property Processing Offices (PPPO)

Subject: Vehicle Processing Center (VPC) Bahrain Closed 02-17 May 2021

1. Please ensure widest dissemination to personal property counselors and customers as appropriate.
2. VPC Bahrain closed Sunday, 02 May, amid a contractor's positive COVID-19 test result. Given the results, all IAL employees working at the facility have been ordered to self-quarantine for 10 days from their actual testing dates. IAL managers cannot send a replacement crew to the Kingdom of Bahrain due to current travel restrictions so the facility will remain closed through the Islamic *Eid al-Fitr* holiday ending 15 May 2021. The VPC will reopen 18 May 2021.
3. For PPPO counselors: To date, IAL has successfully rescheduled 20 members who were affected by the extended VPC closure. Please remind all POV customers they must have a scheduled appointment to turn in or pick up a vehicle at each VPC location around the world. IAL staff cannot process walk-in customers until further notice. Wearing face coverings is mandatory while in any VPC, and customers are asked to observe social distancing and personal safety protocols when in public places. Again, VPC Bahrain will reopen Tuesday, 18 May 2021, and resume normal business hours Sunday through Thursday between 8:00 AM and 4:00 PM Arabia Standard Time (AST).
4. Send questions regarding this advisory to transcom.scott.tcj9.mbx.pp---pov-help@mail.mil. Direct customer inquiries to IAL Customer Service toll-free at (855) 389-9499, via email to customerservice@ialpov.us, or on the Web at PCSmyPOV (<https://pcsmypov.com/>).
5. This message was approved for release by the Deputy Director for Operations, Defense Personal Property Management Office, TCJ9-O.